

## DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Division of Consumer Advocacy

## **DCCA News Release**

LINDA LINGLE GOVERNOR

> MARK E. RECKTENWALD DIRECTOR Phone: (808) 586-2850

Fax: (808) 586-2856

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## **NEW GAS CAP HOTLINE FOR HAWAII CONSUMERS**

HONOLULU – Hawaii's wholesale gas cap law takes effect on September 1, and the Department of Commerce and Consumer Affairs' Division of Consumer Advocacy (DCA) has set up a new hotline for consumers to report any problems or identify issues brought about by the new law.

DCA, under the direction of Consumer Advocate John Cole, is working with the Public Utilities Commission (PUC) and the Department of Business Economic Development and Tourism (DBEDT) to gauge the impact of the gas cap law on Hawaii consumers.

"Hawaii is the only state to implement a cap on wholesale gasoline prices," said Consumer Advocate John Cole. "We will be carefully monitoring the situation to see if the gas caps cause any economic hardship or pose a threat to public safety."

Anyone who wishes to contact DCA to report a problem or issue regarding how the gas cap is affecting the state should contact the Consumer Advocate's Office by phone, mail, or via an online report form on the internet.

John Cole, Consumer Advocate Department of Commerce & Consumer Affairs Division of Consumer Advocacy 335 Merchant Street, Rm. 326 Honolulu, HI 96813

Oahu: (808) 586-2769

Neighbor Island Toll Free: 1-800-830-4295

Web Address: gascap.hawaii.gov

A separate hotline and email for gasoline retail station owners and operators has also been established. Retailers may contact DBEDT by phone at **(808) 586-2752**, or by email at **gasoline@dbedt.hawaii.gov** about how the cap on wholesale gasoline is affecting their business or industry.